RIVERLAKE PROPERTIES, LLC

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Dear Tenants

The infamous hurricane season is upon us. We pray that we will not be battered with another "Katrina" this year, however no one knows what Mother Nature will throw our way.

No one could have prepared us for what happen on August 29, 2005, but we know now what we can do to safe guard our personal valuables and the properties.

If an evacuation is ordered please take the advice of the city officials and leave the city for higher ground and take these precautionary measures to protect your property:

1. Clean out your refrigerators as best you can – put the trash in bags and in the nearest dumpster or trashcan.
2. Turn off and unplug everything – lamps, clocks, TVs, coffee pots, fridge if empty. Be sure all electrical items are off!
3. Be sure that all water faucets are turned off and toilets are not running.
4. If you have a balcony or porch, move all items inside so they do not become projectiles. Remove any door decorations.
5. Move valuables that you leave behind to a higher shelf in the event of flooding.
6. Be sure that all doors and windows are locked and valuables are out of sight.

If you do leave the city please notify us by e-mail at leaseinfo@riverlakeproperties.com as well as check our website at www.riverlakeproperties.com, we can access this e-mail and our website wherever we are. We would like to know that you are okay and what your intentions are in the event of an extended evacuation as well as keep you informed of what is going on with the property, if we know.

Please do not take our or the cities precautions lightly. As you all know the city is still very weak and a strong category two or three hurricane could put us right back to where we were eight months ago. We are most importantly concerned for the safety of our residents as well as our properties and what to do everything possible to protect both.